



## ABACUS SUBPROCESSORS SCHEDULE

*Last Updated: 2025-05-01*

This “Subprocessor Schedule” forms part of the *Master Professional Services Agreement* (“Principal Agreement”) between: (i) for US based “Client”: **ABACUS INFORMATION TECHNOLOGY, LLC (d/b/a Abacus Group LLC)**; or for UK based “Client”: **ABACUS INFORMATION TECHNOLOGY UK LIMITED** (collectively “Abacus”) acting on its own behalf and as agent for each Abacus Affiliate; and (ii) “CLIENT” (as detailed in the respective *Principal Agreement*) acting on its own behalf and as agent for each Client Affiliate.

The terms used herein shall have the meanings as set forth herein. Capitalized terms not otherwise defined herein shall have the meaning given to them in the Principal Agreement. Except as modified below, the terms of the Principal Agreement shall remain in full force and effect.

In consideration of the mutual obligations set out herein, the parties hereby agree that the terms and conditions set out below shall be added as an addendum to the Principal Agreement. Except where the context requires otherwise, references herein to the Principal Agreement are to the Principal Agreement as amended by, and including, this addendum.

The Product(s), Service(s) and/or On-Going Support provided by Abacus may make use of subcontractors and/or subprocessors, which are defined as any person (including any third party) but excluding an employee of Abacus or any of its subcontractors) appointed by or on behalf of Abacus to process client personal data on behalf of a client.

Per the terms of the Principal Agreement, Abacus is hereby informing Client that as of the date listed above, the external services listed below are considered either subprocessors or subcontractors, and as such, may process Client personal data.

Abacus endeavors to limit the scope of data processed by subprocessors and subcontractors to only necessary data.

Name of Subprocessor/Subcontractor	Scope of Subprocessing	Location of Subprocessing	Appropriate safeguards for transfer outside the EEA
Abacus Information Technology, LLC	Internal Support Ticketing	US	Yes
Abacus Information Technology UK Limited	Internal Support Ticketing	UK	Yes
Adtec	Procurement <i>(Select UK Clients Only)</i>	UK	N/A
Amazon – UK	Procurement <i>(Select UK Clients Only)</i>	UK	Yes
Amazon - US	Procurement <i>(Select US Procurement Clients Only)</i>	US	N/A
Amazon Web Services “AWS” Data Management	Data Management - Extended Backup <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client’s Region	Yes
Atria	Internal Account Provisioning & abacusPortal Integration	Region Commiserate with Client’s Region	Yes
Avalara	Abacus Internal – Invoice Creation	US	N/A
Axcient Anchor	File Sharing Resource <i>(Select Client Subscribers Only)</i>	US	Yes
B&H Photo	Procurement <i>(Select US Clients Only)</i>	US	N/A
Barracuda	Public Cloud Backups <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client’s Region	Yes
Blackpoint Cybersecurity	Cloud Security Monitoring <i>(Select Client Subscribers ONLY)</i>	US & UK	Yes

BrightGauge	Abacus Internal - Service Reporting	US	N/A
Call Cabinet Corporation	Call Recording / Retention <i>(Select Client Subscribers Only)</i>	UK	Yes
Cisco (Meraki & Umbrella)	Meraki - WiFi and VPN Device Management Umbrella - DNS Filtering <i>(Select Client Subscribers Only)</i>	US and UK	Yes
Citrix GoTo Assist	Remote Support	Client's Region	Yes
Cloudally	Public Cloud Backups <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	Yes
CloudHarmonics	Procurement <i>(Select US Clients Only)</i>	US	N/A
CMS	Procurement <i>(Select UK Clients Only)</i>	UK	N/A
ConnectWise	Support Ticketing	US	Yes
D&H	Procurement <i>(Select US Clients Only)</i>	US	N/A
Delina (fka Thycotic)	Password Management <i>(Select Client Subscribers Only)</i>	US	N/A
Digital Realty	Data Center	US	N/A
DNSMade Easy	Domain Name Hosting Services	US	N/A
DocuSign	Contract Management / Processing	Region Commiserate with Client's Region	Yes
Duo	Multi-Factor Authentication <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	Yes
ECProf	Procurement <i>(Select UK Clients Only)</i>	UK	N/A
eJobber	Procurement <i>(Select UK Clients Only)</i>	UK	N/A
Equinix	Data Center	US	N/A
EVO Merchant Services, LLC (aka PayFabric)	Online Payments <i>(Select US Clients Only)</i>	US	N/A
EXL Services	Abacus Internal – Software Development	US	N/A
Evocative	Data Center	US	N/A
FS.Com	Procurement <i>(Select UK &amp; US Clients Only)</i>	Region Commiserate with Client's Region	N/A
Global Relay	Electronic Messaging Archiving <i>(Global Relay Resold Subscribers ONLY)</i>	Vancouver, BC / Toronto, ON Canada	Yes
Hubspot	Abacus Product and Newsletter Communications	Region Commiserate with Client's Region	Yes
ImmyBot	Deployment Automation <i>(Select Client Subscribers Only)</i>	US	Yes
Ingram Micro – UK	Procurement <i>(Select UK Clients Only)</i>	UK	Yes
Ingram Micro - US	Procurement <i>(Select US Clients Only)</i>	US	N/A
Ironscales	Secure Email Gateway	Region Commiserate with Client's Region	N/A

Kaseya	Abacus Internal – CRM/Support Functions	US	Yes
KnowBe4	Cybersecurity End-User Training (Select Client Subscribers Only)	US	Yes
Lenovo - UK	Procurement (Select UK Clients Only)	UK	Yes
Lenovo - US	Procurement (Select US Clients Only)	US	N/A
Microsoft Azure	Public Cloud Hosting (All UK Client Subscribers / Select US Client Subscribers Only)	Region Commiserate with Client's Region	Yes
Microsoft Office365	Public Cloud Services (Select Client Subscribers Only)	Region Commiserate with Client's Region	Yes
Mimecast	Secure Email Gateway	Region Commiserate with Client's Region	Yes
Monoprice – UK	Procurement (Select UK Clients Only)	UK	N/A
Monoprice - US	Procurement (Select US Clients Only)	US	N/A
MSP360 (fka CloudBerry)	Public Cloud Backups (Select Client Subscribers Only)	Region Commiserate with Client's Region	Yes
Netriplex	Domain Name Hosting Services	US	N/A
NinjaOne	RMM (Select Client Subscribers Only)	US	Yes
NordVPN	Procurement (Select US Clients Only)	US	N/A
Okta	Single Sign-On Authentication (Select Client Subscribers Only)	Region Commiserate with Client's Region	Yes
PanApps	Support Ticketing	Region Commiserate with Client's Region	N/A
Palo Alto Networks	Next Generation Firewall / GlobalProtect Virtual Private Network (Select Client Subscribers Only)	Region Commiserate with Client's Region	Yes
PDQ – CODA	Endpoint Vulnerability Scanner (Select Client Subscribers Only)	US	N/A
Proofpoint	Secure Email Gateway	Region Commiserate with Client's Region	Yes
ProVantage	Procurement (Select US Clients Only)	US	N/A
Pure Storage	Data Center Storage Hardware (Select Client Subscribers Only)	Region Commiserate with Client's Region	N/A
Rack Solutions	Procurement (Select US Clients Only)	US	N/A
QNAP Systems	Data Center Storage Hardware (Select Client Subscribers Only)	Region Commiserate with Client's Region	N/A
Qualtrics	Vendor Security and Risk Information (Select Client Subscribers Only)	US	N/A
Rapid7	Security Information Event Management (SIEM)	Region Commiserate with Client's Region	Yes
Regroup	External Notification System	Region Commiserate with Client's Region	Yes

Roko	Abacus Internal – Software Development	US	N/A
SaaS Alerts	Cloud Security Monitoring <i>(Select Client Subscribers Only)</i>	US & UK	Yes
SalesForce	Abacus Internal – CRM/Sales Functions	US	Yes
ScalePad	Asset Inventory	US	Yes
SentinelOne	Endpoint Protection	US	Yes
Simeon Cloud	Microsoft 365 Tenant Management <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	Yes
SmartSheet	Abacus Internal - Project Management and Planning	US	Yes
Stack Advisors	ConnectWise Consultant	US	N/A
Software Pursuits Inc	Data Center – Data Replication Software <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	N/A
TDSynnex – UK	Procurement <i>(Select UK Clients Only)</i>	UK	Yes
TDSynnex - US	Procurement <i>(Select US Clients Only)</i>	US	N/A
Traceless	Multi-Factor Authentication Verification <i>(Select Client Subscribers Only)</i>	US	N/A
Twilio	Voice Services <i>(Select Client Subscribers Only)</i>	US	Yes
UserCentric (ConnectWise Cloud)	Abacus Internal – Invoice Creation	US	N/A
Varonis	File Access Reporting <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	N/A
Veeam	Data Center Backups <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	Yes
VMware Inc	Data Center - Virtual Machine Software <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	N/A
Zero Networks	Micro Segmentation <i>(Select Client Subscribers Only)</i>	US (US Clients Only) Italy (UK/EU Clients Only)	Yes
Zerto Inc	Data Center – Data Replication Software <i>(Select Client Subscribers Only)</i>	Region Commiserate with Client's Region	N/A